



## STO 20% RATES

### TERMS & CONDITIONS

01 JANUARY 2017 – 31 DECEMBER 2017

#### INTERNATIONAL

|              |       |                                                                                                                                                                                                                         |
|--------------|-------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| River Lodge  | \$459 | <ul style="list-style-type: none"> <li>• All meals, tea, coffee</li> </ul>                                                                                                                                              |
| Island Lodge | \$582 | <ul style="list-style-type: none"> <li>• Return transfer from Livingstone International Airport</li> <li>• Daily sundowner river cruise</li> <li>• Statutory 10% service charge</li> <li>• Statutory 16% VAT</li> </ul> |

#### FULLY INCLUSIVE

|              |       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|--------------|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| River Lodge  | \$694 | <ul style="list-style-type: none"> <li>• All meals, tea, coffee</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Island Lodge | \$858 | <ul style="list-style-type: none"> <li>• Drinks (excl premium brands)</li> <li>• Return transfer from Livingstone International Airport</li> <li>• Daily sundowner river cruise</li> <li>• Internal activities:               <ul style="list-style-type: none"> <li>- Cruises</li> <li>- Birding Safaris</li> <li>- Fishing</li> <li>- Canoeing</li> <li>- Victoria Falls Tour</li> <li>- Cultural Tour</li> <li>- Extra Meals</li> <li>- Transfers</li> </ul> </li> <li>• Statutory 10% service charge</li> <li>• Statutory 16% VAT</li> </ul> |

#### SPECIALS

- Honeymoon Packages
- Stay 4 nights and Pay 3 nights
- 2 Night Helicopter Transfer Package

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THE ABOVE PACKAGES MAY NOT BE COMBINED.

## RESERVATIONS TERMS AND CONDITIONS

### DEPOSIT

- We Require a 20% (tour operators) & 50% (direct guests) non-refundable deposit, within 10 days of reservation confirmation. Royal Chundu reserves the right to cancel the reservation should we not receive the deposit within 10 days. The balance of payment is required 60 days prior to arrival.
- Short lead-time reservations must be paid in full immediately.

### CANCELLATION

- Cancellation of a confirmed reservation will result in the loss of the deposit.
- Should a cancellation be received between 59-0 days prior to due arrival date, 100% cancellation penalty would be charged.
- Royal Chundu reserves the right to cancel reservations should full payment not be received within 60 days prior to arrival.

### PAYMENT

- Our rates are quoted and payable in USD (United States Dollar).
- Payments can be processed with American Express, Visa and Mastercard.
- Direct transfers can be made into our bank account.
- All payments should be made in full and free of any bank charges.

### TRAVEL INSURANCE

- Travel insurance is recommended, covering for personal effects, personal accident, medical and emergency travel expenses, as well as cancellation and curtailment as the reservation will be subject to cancellation penalties as detailed above.

### VISA & PASSPORTS

- Visa requirements are to be checked before departure.
- South African residents do not need a visa but require a valid passport to enter Zambia.
- All non-residents require a visa to enter Zambia (except Irish passport-holders).
- Visas can be purchased upon arrival at Livingstone Airport and paid for in USD, GBP, EUR OR ZMW. A UNIVISA can

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be purchased at Livingstone Airport upon arrival, giving tourists access to both Zambia and Zimbabwe for viewing of the Victoria Falls (please check that these are available at the time of travel as changes do occur regularly).

- We recommend that a dual entry visa is purchased in order to be able to have access to Botswana and Zimbabwe for guest activities or a UNIVISA as detailed above if access is only required for Zambia and Zimbabwe.
- Certain countries are NOT permitted to obtain visas at the port of entry and must therefore apply in advance to a Zambian Mission or directly to the Chief of Immigrations Officer at Immigration headquarters in Lusaka, Zambia.

### SINGLE ROOM POLICY

- Guests occupying single suites/chalets will be levied an additional supplement of 50% per person from the date of arrival.

### CURRENCY

- Zambia's local currency is Kwacha (ZMW).
- The lodge accepts payments in cash (ZMW, USD, ZAR & EUR).
- Transfers
- A return road transfer between Livingstone International Airport and the Lodge is included in all accommodation rates. Any alternative transfer can be arranged with central reservations at an additional cost.

### HOTEL GDS CODES:

|              |            |                     |                |
|--------------|------------|---------------------|----------------|
| Amadeus (IA) | Sabre (AA) | Apollo/Galileo (UA) | Worldspan (TW) |
| WBLVICHN     | WB175557   | WB97079             | WBLVICH        |

### CHILD POLICY

- This policy applies to all persons from 0 to and including 11 years old.
- Persons from 12 years and older are considered adults and will therefore require their own suite at the applicable rates.
- 0-3 years old: accommodated at no extra cost and may share with adults, depending on the availability of extra single beds.
- 4-11 years old: are accommodated at 50% (half) of the adult sharing rate and may have their own suite or share with adults, depending on the availability of extra single beds.
- Single beds can accommodate one child only.
- Children cannot be accommodated at Royal Chundu Island Lodge unless in the case of reserving the Island Lodge on an exclusive-use basis and then children are welcome with families.
- Cots can accommodate a maximum of one child per cot should a cot be required.
- Child rates are applicable whether children share a suite with adults or not.
- Child-minding services are available at an additional minimal cost.

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